**Jesse Montanez**

Phone: 432-755-9227 Email: jessemontanez93@gmail.com

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**CAREER OBJECTIVE STATEMENT**

Seeking a position with an organization that requires a unique blend of diverse experience, leadership, innovation, organization, and written/oral communication skills to significantly impact the company’s performance.

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**EDUCATION**

**Texas Tech University, Lubbock, TX**

Anticipated Graduation Date, December 2020

Bachelor of Business Administration in Business Information Technology

Concentration in Application Development

**Odessa College, Odessa, TX**

Associate of Arts in General Studies, May 2017

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**Prime Mobile (AT&T) Lubbock, TX**

**Sales Representative August 2018-Current**

* Provide customers with technological support/education on devices
* Develop innovative ways to sell AT&T products and services to customers
* Address and resolve customers’ concern promptly
* Grow customer base by acquiring new customers
* Enhance customer retention and satisfaction by providing outstanding and prompt customer services

**AT&T Lubbock, TX**

**Premise Technician March 2016-August 2018**

* Installed data and telephone communication lines, equipment, networks, and wiring
* Demonstrate and provide customer support/education and troubleshoot equipment
* Run wires (fiber, Cat5) between components and to outside cable systems either from Telephone pole or above ground terminals
* Test updated, repaired, or newly installed equipment to confirm equipment was working properly to enhance customer satisfaction

**Delcom Pecos, TX**

**Install & Service Technician (Internet) June 2015-March 2016**

* Installed and programmed equipment in a timely manner
* Inspected equipment to ensure proper functioning
* Tested and repaired faulty equipment or wires

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`**SKILLS**

* Database Experience using MySQL
* Knowledge in HTML/CSS, JavaScript, and jQuery
* Knowledge in programming language Python